



## CORPORATE FACT SHEET

### HEAD OFFICE

Sustainable Luxury Management (Thailand) Limited  
Park Ventures Ecoplex, 9th Floor  
57 Wireless Road, Lumpung, Patumwan, Bangkok 10330, Thailand  
T +66 2631 9777

### TOLL-FREE RESERVATIONS

Australia 1800978681, China 4008894800, France 0805542357, Germany 08007236216, Hong Kong 800969743, Japan 120829718, Russia 88003014563, United Arab Emirates 08000120003, United Kingdom 08004584466 and United States of America 8554960109

### LEADERSHIP TEAM

**Neil Jacobs**, Chief Executive Officer, former president of Starwood Capital Hotels and senior vice president, Asia Pacific of Four Seasons Hotels and Resorts.

**Bryan Gabriel**, Chief Commercial Officer, joined Six Senses in 2019 following a 15-year tenure with InterContinental Hotels Group, most recently as head of commercial for America. His career has seen him located in, South-East Asia, Greater China and India, with his previous role being based in Atlanta, Georgia.

**Neil Palmer**, Chief Operating Officer, joined Six Senses in 2021 with 37 years of international hospitality experience working within Starwood Hotels & Resorts, Per AQUUM Retreats & Resorts and Elements HSC. He is a graduate of Westminster Hotel School in London and a Fellow of the Institute of Hospitality UK.

**Omar Romero**, Chief Development Officer, extensive experience in development and corporate operations.

**Yvonne Thomsen**, Chief Financial Officer, previously held several senior roles with IHG's EMEAA finance team, most recently in the role of Head of Investment Analysis, Asia. Her career has seen her based in Germany, London, New York, Dubai, and Singapore.

**Andrew Best**, Vice President, Architecture and Technical Services, 20 years of international experience in architecture, design and construction and a solid record of project management.

**Anna Bjurstam**, Wellness Pioneer, former owner and CEO of Raison d'Étre in Sweden, with an extensive work history of developing and opening over 100 spa projects in 60 countries.

**Celeste How**, Vice President, Human Resources and Training, formerly responsible for human resources for Four Seasons Hotels and Resorts in Asia Pacific as well as assisting with global spa projects.

**Elena Black**, Vice President, Marketing Communications, joined Six Senses in 2010 with a focus on wellness sales and marketing. Her previous communications roles include renowned destination spas, wellness retreats, and luxury boutique hotels and resorts.

**Jeffery Smith**, Vice President, Sustainability, holds a Master of Environment and Sustainability degree and Bachelor of Applied Science together with a technical background in environmental engineering in the USA.

**Mark Sands**, Vice President, Wellness, joined Six Senses in 2011 as area spa director focusing on spa development while successfully leading spa operations. Recently supporting the launch of Mission Wellness, the group-wide host well-being initiative.

**NUMBER OF EMPLOYEES** 4,200

## **ABOUT SIX SENSES**

From its beginnings in 1995, Six Senses quickly became recognized as the hospitality industry's pioneer of sustainable practices, demonstrating that responsibility can be successfully wedded to uncompromised high-end facilities.

Whether on a remote private island, snowy mountain hideaway, desert dune, lush forest, rugged tundra, wine estate or in the middle of a lively lounge in the city, the enduring Six Senses vision remains as strong as ever: *To help people reconnect with themselves, others and the world around them.*

This vision flows through everything – from building design and food preparation to social and environmental choices and the way each property welcomes guests. It also works inwards as well as outwards, to provide a safe, meaningful and empathetic culture for hosts too. This ensures consistent quality without being formulaic, with each property free to infuse its own local touch.

## **BRAND VALUES**

The Six Senses brand was born from the belief that to live is to connect, whether that means through the big things such as meaningful work or values or the simple things such as a moment of joy shared with loved ones, or paddle in sea on a sunny day. Experiencing connection awakens people's senses so that they feel alive, to the outside world, the inside world, or the invisible world of love, purpose and spirituality. This belief is central to the Six Senses name.

- While being part of the local fabric and culture, Six Senses is very much in tune with the wider world.
- It offers crafted guest experiences to stimulate, energize and revitalize the human spirit, delivered by global experts from a wide range of backgrounds.
- The hospitality is intimate, and the emotionally intelligent approach to service begins with empathy.
- Wellness is integrated into all offerings, delivered with science, spirit and connection for body, mind and soul.
- The responsible and caring attitude of Six Senses is intrinsic to the brand and extends to employees and local communities in which Six Senses operates.
- Finally, the Six Senses aesthetic has a touch of quirkiness, which supports delightful and unexpected surprises, delivered out of constant curiosity and willingness to challenge the norm.

All aspects of the Six Senses Hotels Resorts Spas operations embrace Six Senses values, which help to define the brand.

## OUR BRANDS

**Six Senses** operates 19 hotels and resorts in 16 countries and has signed a further 38 properties into the development pipeline. Part of IHG Hotels & Resorts, Six Senses serves as a changemaker and **maintains** a leadership commitment to community, sustainability, emotional hospitality, wellness, and crafted experiences, infused with a touch of quirkiness. Whether an exquisite island resort, mountain retreat, or urban hotel, the vision remains the same: to reawaken people's senses so they feel the purpose behind their travels and ultimately reconnect with themselves, others, and the world around them.

**Six Senses Residences** offers all the unique amenities of a resort life community while retaining the privacy and personal touches of a beautifully appointed private villa or apartment. Each is an appreciating long-term investment to be cherished for generations to come with immediate benefits and exclusive status at other resorts worldwide.

**Six Senses Spas** guides guests on their personal path to well-being in all resorts as well as a handful of standalone spas. The high-tech and high-touch approach goes beyond ordinary beauty treatments to offer holistic wellness, integrative medicine, and longevity.

Figures as at December 31, 2022

## OUR PRESENCE

Six Senses hotels, resorts and spas	Guest rooms / residences	Opening date
<i>Bhutan</i>		
Six Senses Thimphu	25	April 2019
Six Senses Punakha	19	April 2019
Six Senses Paro	20	April 2019
Six Senses Gangtey	9	October 2019
Six Senses Bumthang	9	March 2020
<i>Cambodia</i>		
Six Senses Krabey Island	40	March 1, 2019
<i>China</i>		
Six Senses Qing Cheng Mountain	122	September 1, 2015
<i>Fiji</i>		
Six Senses Fiji	24 / 26	April 14, 2018
<i>Indonesia</i>		
Six Senses Uluwatu, Bali	103	August 1, 2018
<i>India</i>		
Six Senses Fort Barwara	48	October 15, 2021
Six Senses Vana	82	January 4, 2023

<i>Israel</i>		
Six Senses Shaharut	60	August 6, 2021
<i>Italy</i>		
Six Senses Rome	96	March 16, 2023
<i>Maldives</i>		
Six Senses Laamu	97	April 2, 2011
<i>Oman</i>		
Six Senses Zighy Bay	82	November 15, 2008
<i>Portugal</i>		
Six Senses Douro Valley	60	July 15, 2015
<i>Spain</i>		
Six Senses Ibiza	116	July 10, 2021
<i>Thailand</i>		
Six Senses Samui	67	November 2004
Six Senses Yao Noi	56	November 2007
<i>Turkey</i>		
Six Senses Kaplankaya	141 / 149	May 1, 2018
Six Senses Kocatas Mansions	45	September 2019
<i>Vietnam</i>		
Six Senses Con Dao	35 / 15	December 20, 2010
Six Senses Ninh Van Bay	59	November 4, 2004
<i>Seychelles</i>		
Six Senses Zil Pasyon	30 / 17	October 1, 2016
<i>France</i>		
Six Senses Residences Courchevel	52	December 2015

### **Six Senses resorts under development**

*Australia*  
Six Senses Burnham Beeches

*Austria*  
Six Senses Kitzbuhel Alps

*The Bahamas*  
Six Senses Grand Bahama

*Belize*  
Six Senses Belize

***Costa Rica***

Six Senses Papagayo

***Ecuador***

Six Senses Galapagos

***France***

Six Senses Loire Valley

***Grenada***

Six Senses La Sagesse

***Iceland***

Six Senses Össurá Valley

***Israel***

Six Senses Tel Aviv

***Italy***

Six Senses Antognolla

***Japan***

Six Senses Kyoto

***Maldives***

Six Senses Kanuhura

***Norway***

Six Senses Svart

***Portugal***

Six Senses Lisbon

***Saudi Arabia***

Six Senses Southern Dunes, The Red Sea

***Switzerland***

Six Senses Crans-Montana

***Thailand***

Six Senses The Forestias

***United Arab Emirates***

Six Senses The Palm, Dubai

***United Kingdom***

Six Senses London

***United States of America***

Six Senses Napa Valley

***Zimbabwe***

Six Senses Victoria Falls

## Six Senses spas at partner locations

### *Dominican Republic*

Punta Cana Resort & Club, Punta Cana

### *France*

Six Senses Residences Courchevel

### *Greece*

Porto Elounda Deluxe Resort, Crete

The Belvedere, Mykonos

### *Spain*

Puente Romano Beach Resort, Marbella

### *Switzerland*

The Alpina, Gstaad

## SUSTAINABILITY

When it comes to sustainability, Six Senses ensures its actions are measurable and meaningful. These include the environmental performance of each property, support for the preservation of natural and cultural heritage, and enhancing social and economic benefits to local communities wherever Six Senses operates.

Being located in places of great beauty and close to nature, Six Senses resorts and hotels often have biodiversity opportunities to preserve, protect and rebuild environments that range from coral reefs to lush jungle. Each resort demonstrates an unswerving commitment to protect endangered species on land and in water. Urban locations we are dedicated to strengthening the fabric of local culture and community. Six Senses deals only with suppliers who share this commitment.

In 2017, Six Senses took its leading position in sustainability one step further with the launch of Earth Lab. From Vietnam to Portugal, and Seychelles to Thailand, Earth Lab is the place where each property showcases its concrete efforts to reduce consumption, produce locally and support communities and ecosystems. Guests are invited to visit Earth Lab to reconnect with the natural world and learn some simple life-hacks that will allow them to make a difference.

No plastic straws since 2016 and millions of plastic bottles eliminated every year thanks to producing and bottling drinking water (in glass bottles) on site and working with suppliers. Plans are now well underway to eliminate the rest. The audacious goal: to be completely free of plastic by the year 2022.

Under the leadership of Jeff Smith, Vice President of Sustainability, Six Senses remains at the leading edge of sustainable tourism best practices, focusing on four key areas:

*Self-Sustaining – Operating in a manner without impact to the local and global community or environment.*

This means operating from a platform of “Waste to Wealth”, collecting and recycling waste where possible, composting to support on-site organic gardens and reusing wastewater for irrigation. All hotels provide high quality drinking water without the use of plastic bottles.

*Responsible Building Practices – Living for today and planning for tomorrow.*

In all development, design and daily operations, Six Senses acts responsibly to measure and minimize its carbon footprint and impact on the environment, all through active management of energy, water, waste, biodiversity, purchasing and chemicals usage. All hotels set annual goals to reduce carbon and stay within limits set forth in the Paris Agreement.

*Legacy – Aware that all decisions and actions matter not just for today, but also for the many tomorrows, as legacy makers for future generations.*

Six Senses fosters strong relationships with local communities and works closely to get them involved in sustainable activities. Schools are frequently invited to Six Senses properties and Earth Labs, leaving a legacy through planting the seed of sustainability through knowledge and empowerment in younger generations.

*Social Equity – Recognizing that everyone is part of a global community on a shared Earth, with collective responsibility for the health and well-being of each other and the planet.*

All properties have in place a sustainability fund, which is comprised of 0.5 percent of revenues, soft toy sales and 50 percent of water sales. That money is used locally, at each property, on socially - or environmentally focused projects. Investments are made in a manner that supports equal access to an improved quality of life for all.

## **SPA AND WELLNESS**

Six Senses Spas offers a layered approach to wellness that unites a pioneering spirit with holistic wellness, rejuvenation and beauty treatments that go beyond ordinary. Guests can surrender to the ministrations of expert therapists in all Six Senses properties and standalone spas.

This intuitive mix of science and human awareness results in high-tech and high-touch therapies that guide guests on a personal path to growth and reconnection, taking them as deep as they want to go.

The overarching philosophy, Six Senses Integrated Wellness, is founded on several building blocks, including sleep health, eating wholesome food and personalized wellness. The latter is for guests who want to venture out a bit further and discover more about their health. A non-invasive screening measures key physiological markers, and the results enable Six Senses wellness experts and Visiting Practitioners to provide lifestyle and nutritional advice, and design a personal program of spa treatments, yoga, fitness, and wellness activities based on the preventative principles of Eastern medicine and results-oriented Western influences.

Personalized programs help to address the most common concerns around digestion, weight loss, elimination of built up toxins, weakened immune system, sleep, stress relief, muscle toning or building better stamina. They also help guests achieve their full potential should they wish to be challenged and improve their current performance.

Wellness Days bring together techniques, treatments, and activities to help build a stronger body, improve mental clarity and achieve a deeper sense of balance and fulfillment. They allow for time to reset during a full-day immersion. They include Boost Your Immunity, Love Your Heart and Mind Your Brain.

Available at selected resorts, multi-day retreats and immersions provide a playful and friendly space to detach from the narrative of daily life, explore new beginnings, allowing guests to become someone new and access new possibilities of being. Each has a specific focus, but all are guided by experts to encompass wellness, personal growth, nutrition, relationships, self-care and more. Everyone works as a group so even if guests are traveling solo, they are not alone. There is a strong sense of community and togetherness that propels guests towards achieving their goals, so they leave with a peaceful mind, a strong and healthy body and friends for life.

### **SLEEP WITH SIX SENSES**

Sleep With Six Senses has been developed in close collaboration with internationally renowned Sleep Doctor Michael J. Breus Ph.D. It starts with an online questionnaire allowing a dedicated Sleep Ambassador to understand the relationship a guest has with sleep, and fine-tune the guest bedroom, bedding and linens to ensure all preferences are noted to ensure optimum sleep conditions.

Building upon these quality basics, guests who wish to learn more about improving their quality of sleep can upgrade their sleep experience. This includes a selection of specially developed and sourced sleep aids, professional guidance, and a personalized program of spa treatments and activities.

Before they depart, each guest is provided with sleep tips and details on how to purchase any of the products they used during their stay to prolong their quest for a good night's rest when home.

### **EAT WITH SIX SENSES**

Eat With Six Senses is another pillar of the Six Senses Integrated Wellness philosophy and approach to food and drink – to ensure guests always leave feeling better than when they arrived. It is based on the guiding principles of natural ingredients, local and sustainable, and less is more, helping guests to reconnect with food safe in the knowledge that it's good for them and good for the world around them.

Chefs indulge their love for hearty and healthy menus full of color, taste and joy, while unapologetically avoiding the bad stuff (flavor enhancers, lectins, lactose, gluten and sugar). Instead they choose the ingredients and preparation methods that promote a healthy microbiome (the trillions of tiny gut buddies living in the body) to offer better digestion and absorption of nutrients while boosting the immune system.

### **GROW WITH SIX SENSES**

Well-being is not just for grownups. Grow With Six Senses incorporates the six dimensions of wellness (social, environmental, physical, spiritual, emotional and intellectual) so kids can reconnect with nature and others around them. The focus is on out-of-the-ordinary experiences: everything from the active (flying yoga, organic gardening, cooking workshops) to the relaxing (spa treatments, simple meditation, singing bowl workshops) and the creative with a local twist (Vietnamese origami, Portuguese tile painting, basic Arabic).



For further information, please contact:

Benjawan Sudhikam (Ms.)  
Director of Public Relations  
Six Senses Hotels Resorts Spas  
T +66 2 631 9781  
M +66 8 181 38234  
E ben@sixsenses.com

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